



EPPING FOREST COMMUNITY TRANSPORT (INCORPORATING HARLOW COMMUNITY TRANSPORT)



Due to COVID-19/Coronavirus, Epping Forest Community Transport have a loss of income, therefore we have had no choice but to cut/reduce some of our services.

The **C392**, has continued with a reduced timetable:

0800 from Harlow to Hoddesdon

C392 timetable Please visit **Web:** www.efcommunitytransport.org.uk

1600 from Hoddesdon to Harlow Monday-Friday.

However, we have arranged a service from 0700-0800 Monday-Friday whereas passenger's telephone/email and book a seat.

To confirm, if you know of anyone that needs the **C392** between 0700-0800 or after 1630 please ask them to contact Epping Forest Community Transport team.

We can arrange transport if there is more than one-person (an example of that is) passengers' telephone and book a seat:

Passengers need to register as a member by completing our Application forms (available on website or telephone/email our team).

Passengers can book a seat/have the option to make a regular booking.

It could continue along the same route as the service using bus stops as previously exist and can divert along the route being more flexible.

Charges and Payments: Adult £4.20 one way, £6 return, Child £2 each way, £3 return.

A monthly invoice account will be opened for these customers.

Passengers have the option to Hire & Ride our drivers along the route.

Cancellations by passengers: All cancellations made on the **'Day of travel'** will incur a cancellation charge of the full cost of one-way travel.

Cancellations by us: Epping Forest Community Transport EFCT reserves the right to cancel any travel in the event of unforeseen events or unavoidable circumstances, possibly without notice.

If no one books, we don't need to send a driver out with no passengers along the route.

If you have further questions, please don't hesitate in contact us.